



**ColdBox Platform Official Training Seminars
London, UK May 2010 CANCELLATION POLICY**

Should circumstances require you to cancel your seat registration, you may do so prior to 5PM (Pacific Daylight Time) on May 10, 2010. Registration fees will be refunded according to the following schedule:

- Cancellations prior to April 1, 2010 will incur a Cancellation Fee of \$100.
- Cancellations between April 1, 2010 and May 10, 2010 will incur a Cancellation Fee equal to fifty percent (50%) of the Registration Fee.
- Cancellations after May 10, 2010 will incur a Cancellation Fee equal to seventy five percent (75%) of the Registration Fee.
- A substitute Attendee may be named at any time prior to the seminar date without incurring any additional fees.

Cancellations or substitutions must be made in writing by sending an email to training@coldbox.org